

We provide Data Privacy and Information Security consultancy, supported by our compliance management software, DataWise.



Data Protection Support Desk

Overview

The Support Desk team provide assistance, guidance and written materials to help clients stay on top of data privacy work. The team assist with all nature of data protection queries, often providing guidance and support with the following:

- personal data breach response and handling
- assessing data protection risks
- advising on how to respond to Data Subject Access Requests (DSARs) lawfully
- GDPR advice e.g: establishing controller/processor relationship
- DPA 18 exemptions advice
- PECR / direct marketing guidance
- assisting with Legitimate Interest Assessments (LIAs)
- advising on how to obtain and record consent lawfully

We also undertake:

- remote audits on suppliers
- consent mechanisms review
- data retention audit and review
- Data Protection Impact Assessments (DPIAs)
- Information Asset Registers (IARs)
- review of third-party data sharing/processing agreements
- writing/reviewing policies and procedures

Service Delivery

The Leeds based support team offers email and telephone support. We will give an estimated time frame for our response to the query via an email notification with a case number. We have a bank of knowledge and resources to help you with any questions you may have regarding data protection.

Framework

We pride ourselves on delivering our clients informative and simple to understand advice. The Support Desk can provide training resources, templates and checklists to help you with your compliance journey. Data Protection People also offer the Information Governance Framework (IGF) – a full index of policy/procedure templates and registers to record processing activities.

Support Packages

Support packages can be provided as an addition to other services or can be bought stand-alone so that Data Protection People is your nominated point of contact in the event of any data protection queries you or your team may have.

Why choose us?

We are specialists in Data Protection and Information Security. Our team has decades of practical experience and a proven track record of identifying and mitigating risks so you can be sure you are in the safest hands.